

Dr. Schutz

GUARANTEE

PU Sealer mat

PRODUCTS COVERED BY GUARANTEE :
PU Sealer mat

GUARANTEE PERIOD : 2 YEARS

Dr. Schutz guarantees that the product will be free from any manufacturing defects, that it will be appropriate for the use area applications listed in our product information sheet (see attachment) and that it will provide a minimum of 2 years serviceable life in normal wear and tear circumstances.

This guarantee will be extended for another 2 years under the same conditions if the PU Sealer system is reapplied according to the Dr. Schutz Technical Manual within the first 2 year period.

This guarantee is only valid if the product is installed by a certified tradesperson, the installation is carried out in accordance with the recommendations detailed in the Dr. Schutz Technical Manual. The installed floor must be maintained in accordance with and using products recommended by Dr. Schutz and all reasonable precautions must have been taken to eliminate the presence of dirt through dirt barrier systems e.g. entrance matting.

In case of a complaint, prior to commencing renovation of the sealer finish, Dr. Schutz reserves the right to visit the installation to investigate the cause of the problem. If Dr. Schutz agrees that the product is at fault, they will arrange with the installer of the claimed sealer, who will then carry out the necessary work. The renovation will cover the immediate affected area and the adjacent area up to the nearest practical or natural break i.e. doorway or change of use area.

Dr. Schutz will not accept or be liable for any liquidated damages or other costs not included in the aforementioned statements. This guarantee does not affect the individuals statutory rights with regard to both the product and services supplied. This guarantee is non-transferable. Proof of purchase will be required for any claim. The enduser of the floor is obliged to claim any damage to the finish as soon as it occurs.

In providing this guarantee at no extra cost to the end user, Dr. Schutz reserve the right to offer an equal product should a direct replacement no longer be available. This guarantee does not cover defects arising from excessive moisture, chemical reaction, corrosion, extremes in temperature, abuse and abnormal usage above which the product is specified.